

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of December' 2023

C.G.No.49/2023-24/Kurnool Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

| | |
|-------------------------------|---------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |

Between

Sri.N.Syamantha Reddy D.No. 2/16, Kamaganiguntla (V),
Dhone (M), Kurnool District. Complainant

AND

1. Dy. Executive Engineer/O/Dhone
2. Executive Engineer/O/Dhone Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 08.11.2023 at Dhone filed the complaint stating that he applied for Agricultural service connection and paid the necessary deposit amounts as directed by the respondents, that the respondents released the service connection but till date service connection number was not assigned.



02. The said complaint was registered as C.G.No.49/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the AE/O/Dhone Rurals verified the service connection of the complainant and noticed that previously service number 8222117000608 was released under multiple number by oversight and now new service number vide S.C.No. 8222117000663 was issued and it will be billed from 01.12.2023.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents assigned a new service connection number to the service of the complainant and further reported that the bill for the new SC. No. 8222117000663 will be issued from 01.12.2023 and the same is recorded.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed since the purpose is served. The respondents are directed to submit compliance report within 30 days from the date of receipt of this order. Accordingly, the complaint is closed. No order as to costs.



06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of December'2023.

Cheng 06/12/23
CHAIRPERSON

K. Ramachandra Rao
Member (Finance)
06/12/2023

Cheng 6/12/2023
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Cheng